



The Conference on Consumer Finance Law  
**Annual Consumer Financial Services Conference**  
May 31-June 1, 2018 | Loyola University Chicago School of Law | Chicago, Illinois

## About the Conference

This is a two-day conference designed to maximize the use of your time, and focus on the highest quality of presentations on the most pertinent issues.

On the first day, we will address issues common to most financial services companies, including limited English proficiency, ADA accessibility, vendor management and CFPB updates. In the afternoon of the first day, we will have two separate tracks - Track One will address mortgage lending and servicing issues, and Track Two will address FinTech, arbitration, and collateral protection insurance in auto finance.

## CLE Credits to be Provided

12 hours CLE credit of MCLE, including 1 hour of ethics, will be available to Program attendees.

## Conference Facilities

The Conference will be held at Loyola University Chicago School of Law's Power Rogers and Smith Courtroom, with the Track Two breakout session in another classroom.



## Current Sponsorships Available

Would you like to become a sponsor?

Various sponsorship packages available.  
Please email [CCFL@MauriceWutscher.com](mailto:CCFL@MauriceWutscher.com)

## SAVE THE DATE!

Join us at **Loyola University Chicago School of Law**  
on Chicago's North Michigan Avenue  
on **May 31- June 1, 2018.**

Same low price and same topnotch quality as last year.

Details and registration available soon!

## PLANNED PROGRAM

(subject to change)

### Day One

#### (Common Track)

LEP/Dealing with Non-English Speaking Borrowers  
CFPB Developments  
ADA and Website Accessibility  
Vendor Management: New Developments

#### Track One - Mortgage Finance

Recent Developments – RESPA and DOL Proposed Rule  
Mortgage Servicing Litigation  
Mortgage Origination and Servicing Compliance

#### Track Two - Non-Mortgage

Fintech  
Arbitration  
Oops, I Did It Again! Collateral Protection Insurance

### Day Two

#### (Common Track)

Fair Lending  
TCPA  
Cybersecurity  
The Evolving Landscape of First Party Collections  
Ethics

Inquiries can be submitted at: [www.ccflonline.org/contact.cfm](http://www.ccflonline.org/contact.cfm).

## About Us: Conference on Consumer Finance Law

The Conference on Consumer Finance Law (CCFL) is a non-profit organization founded in 1926 by members of the legal profession and the financial services industry to offer educational services, publications and research relating to consumer financial services law.

A Governing Committee of members establishes policies and directs the activities of the CCFL.

The CCFL publishes the Consumer Finance Law Quarterly Report, a law journal that examines legislation, regulations, court decisions and related legal developments in the consumer financial services industry.

The CCFL sponsors the Frederick Fisher Memorial Program, a debate among industry representatives, consumer advocates and government officials on a topical issue affecting consumer finance. This program is offered annually in conjunction with the American Bar Association Consumer Financial Services Committee at the spring meeting of the Business Law Section.

Visit our website at: [www.ccflonline.org](http://www.ccflonline.org).